

**KANSAS STATE UNIVERSITY**  
**Dispute Resolution Report - Mediation Services**  
**July 31, 2016 – July 31, 2017**

**Overview**

There were three inquiries/requests for mediation services: one resulted in mediation services, two called Human Capital Services with no further contact with the Mediation coordinator.

There were also three additional requests to determine conflict resolution options to explore whether mediation, facilitation, or some other approach might be best. I referred one to K-State's Institute for Civic Discourse and Democracy (facilitation), one to the Ombudspersons, and the other just wanted to weigh options.

Plans are to re-send letters to previous list of state-approved mediators to confirm their desire to participate in K-State's mediation program. There seems to be a need to make the option better known and easier to find on the university's web site.

**Inquiries/Requests for Mediation**

<b>Date</b>	<b>Nature</b>	<b>Referral</b>	<b>Status</b>
Oct. 3	Historical, interpersonal conflicts between agents in area office	Area Director	Set up with mediator to move forward – no summary to date
June 30	Disagreement about performance issues	Dept. Head	Listed out options for support – employee “threatened” mediation, so provided process steps. No further contact.
July 31	Communication style differences between colleagues	Ag Economist	Provided options. Referring party was going to call HCS.

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