



K-State 2025 Strategic Action and Alignment Plan

College or Major Unit: Division of Student Life

Department: Non-Traditional & Veteran Student Services

1. What are your Department’s mission and vision and how does your organization contribute to achieving the University’s and your College’s/Major Unit’s vision for K-State 2025?

Non-Traditional & Veteran Student Services provides assistance and advocacy for students before, during, and after their admission to K-State. We assist students in obtaining information and/or providing referrals in many areas, including: admission, scholarships, childcare, housing, tutoring, refresher and study skills courses, financial assistance, health insurance, campus activities, community programs, non-traditional student networking, as well as assisting with many other questions or concerns. Our goal is to facilitate the non-traditional learner's transition to K-State, by providing the necessary resources to confront student challenges and concerns that are specific to non-traditional students.”

Non-Traditional & Veteran Student Services contributes to the University’s vision for 2025 by assisting with the recruitment, retention, and completion of non-traditional and veteran students.

2. What are your Department’s key strategic activities and outcomes?

3. Identify [in brackets] which of your Department’s strategic outcomes are directly linked to your College’s/Major Unit’s outcomes. (If your Department or similar unit is not in a College or Major Unit, skip this question.)

Key Activities	Short Term (2013 - 2015) Key Outcomes	Intermediate (2016 - 2020) Key Outcomes	Long Term (2021 - 2025) Key Outcomes
<i>What we plan to do...</i>	<i>What we expect to happen...</i>	<i>What we expect to happen...</i>	<i>What we expect to happen...</i>
I. Develop and implement initiatives that enhance academic success and support student persistence.			
C. Develop, support and resource effective undergraduate retention programs			
4. Evaluate and expand existing programs and develop new programs that address the needs of special student populations.			
e. Evaluate and develop new programs and services for non- traditional and veteran students.	e. At least 75% of non-traditional and veteran students will report satisfaction with services and programs [SL:1-C, 4e]	e. At least 80% of non-traditional and veteran students will report satisfaction with services and programs [SL:1-C, 4e]	e. At least 85% of non-traditional and veteran students will report satisfaction with services and programs [SL:1-C, 4e]
	e. Graduation rate of student veterans will increase by 1% by 2015 [SL:1-C, 4e]	e. Graduation rate for student veterans will increase by 1% over short term rates [SL:1-C, 4e]	e. Graduation rate for student veterans will match peer institutions [SL:1-C, 4e]

4a. What resources and/or opportunities exist for your Department to achieve its vision and outcomes?

NTVSS currently receives funding from an SCTE grant (Veterans Center), 2 EOF grants (scholarships and GRA salary), Housing and Dining Services annual contribution (programming expenses), as well as funding from the office's annual OOE budget (programming, office supplies, undergraduate salaries).

4b. What resources and/or opportunities are needed for your Department to achieve its vision and outcomes?

NTVSS operates on a limited OOE budget that has not increased more than \$100 since 1992. If we are to continue to serve the growing non-traditional student population at K-State, additional funding is needed. Additionally, continued SCTE and EOF funding is critical to serve the needs of non-traditional and veteran students. Housing and Dining Services generosity is very much appreciated. Their annual contribution assists with yearly programming expenses, and helps to compensate for the lack of funding afforded to NTVSS via OOE.

5. How do you propose to acquire the resources needed for your Department to accomplish its vision and outcomes?

NTVSS will continue to apply for grant funding through university, community, and federal funding opportunities.

**6. How does your plan link to the K-State 2025 University Benchmark Metrics, Common Elements, and Thematic Goals, Outcomes, and Metrics?
(See below)**

6. Departmental Links to K-State 2025 University Benchmark Metrics, Common Elements, and Thematic Goals, Outcomes, and Metrics

Links to Benchmark Metrics
B-7 - Six-year graduation rate

Links to Common Elements
CE-2 - Culture CE-3 - Diversity

Links to University Thematic Goals, Outcomes, and Metrics			
Links to 2025 Thematic Goals and Metrics	Links to Short Term Outcomes (2011 – 2015)	Links to Intermediate Outcomes (2016 – 2020)	Links to Long Term Outcomes (2021 – 2025)
T2 - Undergraduate Educational Experience (UEE) Theme 2 Metrics: T2-7 - Student satisfaction and utilization rates	T2-H - Improved six-year graduation rates and retention ratios		